

PRIVACY POLICY – NEXO AI

1. Introduction NEXO AI (“we”, “our”, “us”) is committed to protecting your personal data and your right to privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our services, website, and AI-based automation solutions.

2. Data We Collect We may collect the following types of information: - Personal identification data (name, email address, phone number). - Business information (company name, department, internal processes). - Technical data (browser type, IP address, device information). - Communication data (emails, messages, or other content processed by our automation tools). - Usage data related to our services and platforms.

3. How We Use Your Data We use your information to: - Provide and maintain our automation and AI integration services. - Improve and optimize system performance. - Offer customer support and technical assistance. - Ensure security and fraud prevention. - Communicate updates, features, or relevant information. - Comply with legal obligations.

4. Legal Basis for Processing We process your personal data based on: - Your consent. - The execution of a contract or service agreement. - Legitimate business interests. - Compliance with legal requirements.

5. Data Sharing We do not sell your personal information. We may share limited data with: - Trusted third-party service providers (hosting, analytics, automation tools). - Legal authorities if required by law. - Team members under confidentiality agreements.

6. Data Storage and Security We apply industry-standard security measures to protect your data from unauthorized access, alteration, or disclosure. Data is stored securely and only for the time necessary to fulfill the purposes described.

7. International Transfers If data is transferred outside of the European Economic Area (EEA), we ensure appropriate safeguards such as Standard Contractual Clauses or equivalent protection measures.

8. Your Rights You have the right to: - Access, update, or correct your personal data. - Request deletion of your data. - Withdraw consent at any time. - Object to certain processing activities. - Request a copy of the data we hold.

To exercise your rights, contact us at: legal@nexoai.info

9. Cookies and Tracking We may use cookies or similar technologies to improve user experience, track website usage, and optimize our services. You may disable cookies in your browser settings.

10. Third-Party Services Our automations may interact with platforms such as Gmail, WhatsApp, Google Drive, or CRM systems. These platforms have their own privacy policies. We recommend reviewing their terms.

11. Data Retention We retain personal data only for as long as necessary to provide services, comply with legal obligations, or resolve disputes.

12. Changes to This Privacy Policy We may update this Privacy Policy from time to time. Updated versions will be posted on our website with the date of revision.

13. Contact Information For questions about this Privacy Policy or your data rights, please contact us: Email: legal@nexoai.info Company: NEXO AI

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